

**Statement of the Basis of Charges for
The Provision of Data Services provided by
National Grid Electricity Distribution
(South West) plc
April 2026**

National Grid Electricity Distribution (South West) plc
Registered No.2366894
Registered Office: Avonbank, Feeder Road, Bristol BS2 0TB

**STATEMENT OF THE BASIS OF CHARGES BY NATIONAL GRID ELECTRICITY DISTRIBUTION
FOR DATA SERVICES**

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1.Introduction

This statement describes the prices and methodology applicable for Distribution Business Data Services provided within National Grid Electricity Distribution (South West) plc, (the Company's), authorised area.

It is prepared in accordance with the requirements of the Company's Licence Obligation (LC 36) that requires a statement of charges for data services to be published in a form approved by Ofgem.

2.Persons entitled to apply for legacy meter equipment provision and data services

Any person, whether as an individual or as an Electricity Supplier, hereinafter referred to as "customer", may apply for the provision of Data Services within the Company's authorised area.

Data Services in accordance with LC 35 comprise MPAS and data transfer services.

3.Contact details

Any customer who wishes to make use of the services contained in section 2 above within the Company's authorised area should in the first instance contact the Company's National Systems Manager, National Grid Electricity Distribution, Elliott Road, Prince Rock, Plymouth, PL4 0SD.

4.Agreements required to be entered into for the provision of Data Services

An agreement is required for data transfer services but no agreement is required for the provision of MPAS

The Company has fulfilled its obligation to provide data transfer services by the establishment, in conjunction with other Utility companies, of ElectraLink Ltd. ElectraLink publish a tariff for data transfer services, and any application for such services should be made directly to ElectraLink.

Any customer who wishes to make use of the Data Transfer Services within the Company's authorised area shall be offered terms and be required to enter into the following agreements:

- The Retail Energy Code (REC) as managed by the Retail Energy Code Company (RECCo)
- The 'Balancing and Settlement Code' (BSC) as Managed by ELEXON
- The 'Distribution Connection & Use of System Agreement' (DCUSA)
- The Data Transfer Service Agreement (DTSA) as Managed by Electralink Ltd

Charges for the use of the Data Transfer Network Service are outlined in the Data Transfer Service Agreement Section 8 and detailed in the Data Transfer Handbook Section 6.

The Company shall not be obliged to offer to enter or to enter into any agreement if to do so would be likely to involve the Company being in breach of any of its statutory or Licence

obligations or any obligations contained in existing agreements into which the Company has entered as part of its Licence.

5.Right of determination

Where agreement for the provision of data transfer services cannot be reached between the customer and the Company over the terms of any of the agreements for those services the customer or the Company may refer the matter to Ofgem for determination.

6.The basis and structure of the data services charges

6.1 Data Transfer Services

The charges payable in relation to Data Services will be calculated in accordance with the principles set out below and will normally be charged on a monthly basis with 30 day payment terms. These principles will also be incorporated to the extent appropriate in the terms and conditions set out in any standard agreements detailed above.

1. Charges for the use of the Data Transfer Network Service are outlined in the Data Transfer Service Agreement Section 8 and detailed in the Data Transfer Handbook Section 6. The Data Transfer Service Agreement (DTSA) is managed by Electralink Ltd and a published tariff for data transfer services is available from them upon request.
2. All charges are exclusive of Value Added Tax which shall be added to all invoices at the appropriate rate.

6.2 Metering Point Administration Services

- 1 The Company provides the MPAS for Metering Points within our Distribution Services Area, unless other authorised distributors operating in our area provide or procure their own MPAS Service to cover the Metering Points connected to their embedded network. As an MPAS provider, we maintain a register of technical and other data that is necessary to facilitate the supply of electricity, by an Electricity Supplier to premises connected to our electricity distribution system. In addition, we amend the register to reflect any changes of Supplier registration at each premises. The Company provides this data to Suppliers and/or their agents, any person identified in the Balancing and Settlements Code (BSC) and any person identified by the Master Registration Agreement as being entitled to receive such data.
- 2 The Company provides an enquiry service for any Customer or Electricity Supplier and/or their agents. This service is free of charge and provides data to the Customer and Supplier, in relation to the supply of electricity to the customer's premises. The type of data held by the MPAS Helpdesk includes, amongst other things, the identity of the Supplier, the MPAN for each premises, the type of metering installed at the premises and a unique and accurate address for each premises. The enquiry service can be contacted on 01752 502299.
- 3 MPAS charges recover the costs associated with information technology and the resources required to provide this service are generally recovered in our Use of System

Charges (as published in our Distribution Licence Condition 14 Statement). The additional MPAS charges detailed in this statement are charged on a transactional basis at the request of the electricity Supplier in accordance with Schedule 21 of the REC, these charges are below:

Service	Charge
Provision of Contact Notice (per notice)	£15.00
Full Refresh (other than one per year through the Data Aggregator) (per refresh)	£500.00
Selective Refresh (per Supply Number)	£5.00
Resend, when an original transmission of data does reach the intended recipient's gateway (per resend)	£10.00 - networked £50.00 - manual
Rejections (per rejection)	£1.00
Report to Data Aggregator detailing last file sequence number (Per report)	£15.00
Manual Amendment of Database (per event)	On individual event basis